

Minutes and actions of the National Grid Electricity Transmission Independent Stakeholder Group (ISG) Meeting 10

ISG	NGET-ISG10
Meeting Date:	3 rd December 2024
Location:	National Grid office, The Strand, London
Start Time:	9:00 – 16:30
Attendees:	<ul style="list-style-type: none"> • Chair: Trisha McAuley (TM), ISG Chair • Technical Secretary: Kelly Hunter – Minutes (KH) /Leigh Lipton (LL) acting Technical Secretary <p>Members:</p> <ul style="list-style-type: none"> • Zoe McLeod (ZM), Independent Consumer Advocate • Karl Drage (KD), Independent Member • Barry Hatton (BH), UKPN • Denise Massey (DM), Energy Innovation Centre • Cheryl Hiles (CH) West Midlands Combined Authority • Eddie Proffitt (EP), Major Energy Users Council • Alex Schoch (AS), Octopus Energy • Roz Bulleid (RB), Green Alliance • Stew Horne (SH), Energy Savings Trust <p>National Grid Representatives:</p> <ul style="list-style-type: none"> • Alice Delahunty (AD), National Grid President of Electricity Transmission • Robert Salter-Church (RSC), National Grid, Head of UK Regulatory Strategy • Jeni Ray (JR) – National Grid Strategic Electricity Transmission, Head of Stakeholder Management & Insights • Martin Winter - National Grid Strategic Electricity Transmission, Policy Senior Manager • Lydia Ogilvie (LO) - Head of Electricity Transmission Corporate Affairs, Corporate Affairs <p>Other third-party representatives Allan Boardman - PA Consulting (AB)</p>
Apologies:	<p>ISG Members</p> <ul style="list-style-type: none"> • Jane Cooper (JC), Renewable UK • Denise Massey (DM), Energy Innovation Centre • Julian Leslie (JL), National Grid, Electricity System Operator • <p>NGET Members</p> <ul style="list-style-type: none"> • Amelia Affum (AA)

Minutes

Agenda Reference	Minutes Summary
	<p>The tenth ISG meeting focused on final feedback for the draft RIIO-T3 Business Plan ahead of its submission.</p> <p>Key Themes and Discussions</p> <p>Business Plan Finalisation NGET updated the group on the latest version of the business plan, which would include improved visuals and formatting.</p> <p>Challenge Logs and Governance The ISG raised concerns about the visibility of challenge logs within the business plan and requested clearer integration. Updates to the ISG governance section on the website were also flagged.</p> <p>Alignment with Ofgem Guidance An outline was presented on how the business plan aligned with Ofgem’s guidance. Key feedback included:</p> <ul style="list-style-type: none"> • A need for stronger emphasis on historic performance and future deliverability. • Clarification on consumer value and additionality. • Improved formatting and accessibility. • Clearer articulation of stretch commitments and environmental targets. <p>Feedback on Business Plan Content</p> <p>Executive Summary The ISG provided challenged on the need for:</p> <ul style="list-style-type: none"> • Earlier and stronger reference to the energy crisis. • Clearer explanation of regional planning • Enhanced stakeholder insights and regional engagement. • Improved tone and language around environmental goals, affordability, and vulnerability. <p>Feedback was given on Narrative and Tone of the plan</p> <p>Environmental Feedback was provided on the need to further align with the Environmental Action Plan.</p> <p>Affordability and Vulnerability Members stressed the importance of nuanced messaging around affordability, distinguishing between financial and non-financial vulnerability. They requested clearer articulation of how NGET will support vulnerable groups.</p> <hr/> <p>Technical and Financial Details Feedback covered:</p> <ul style="list-style-type: none"> • Accuracy of financial figures • Clarification on outage impacts and resilience planning. • Inclusion of labour market challenges and staffing needs. • Stronger customer value case for Output Delivery Incentives (ODIs).

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	<ul style="list-style-type: none">• Transparency on cost assessments and deliverability risks. <p>Actions and next steps were discussed</p>
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