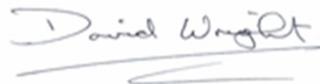


National Grid Independent User Groups – Statement of Intent

National Grid believes in becoming a stakeholder led business. We will demonstrate our commitment to the independent User Groups through our openness and willingness to update our business plans to reflect your views. We will:

- Commit to supporting the Independent User Groups to effectively deliver their Group Charter;
- Engage constructively and transparently with the Independent User Groups;
- Be open about issues, showing our weaker areas as well as areas of strength;
- Provide timely and relevant information to the Independent User Groups to enable them to discharge their terms of reference;
- Respond to challenges raised by the Independent User Groups providing clear explanation and rationale;
- Be clear where we agree and disagree and why;
- Provide access to senior management including NGET/NGGT Board members;
- Provide timely and sufficient support for the Chair in the running of the Independent User Groups and any additional meetings with Ofgem or any other external parties.

Signed:



David Wright, Director of Electricity Transmission
(on behalf of NGET Board)

Signed:



Phil Sheppard, Director of Gas Transmission
(on behalf of NGGT Board)